Enriching people's lives

The starting point is the desire from our founding to make it possible for businesspersons to afford to own a variety of suits.

We will contribute to the happiness of all our stakeholders through diverse businesses designed to help people celebrate their lives in various settings.

AOKI Group Philosophy

Business Integrity

Business integrity means contributing to society through our businesses. In other words, we make every effort to pursue customer satisfaction.

Social Responsibility

Social responsibility means, on top of pursuing business integrity, balancing realistic price and appropriate profit.

In other words, we further contribute to society through paying taxes.

Community Service

Community service means contributing to society in non-commercial ways, for instance, by sponsoring charities, supporting cultural activities which is beneficial to local communities, and encouraging employees to volunteer.

INDEX

Profile

01 Concept

03 Group Overview

05 Business Introduction

07 Value Creation and Our History of Growth

09 Value Creation Process

U9 value Creation Process

11 Financial and Non-financial Highlights

Growth Strategy

13 Message from the Chairman

15 Message from the President

19 Progress of the Medium-Term Management Plan

Business Overview

23 Highlights

25 Fashion Business27 Entertainment Business

29 Anniversaire and Bridal Business

The Basis of Sustainability Management

31 Sustainability Vision

32 AOKI Group Philosophy and Approach to Sustainability

33 Materiality and KPIs

35 Case Examples of Materiality Initiatives

39 Environment

41 Social

43 Governance

47 Officers

49 Corporate Information

Editorial Policy

The Integrated Report 2025 provides business results and financial information for the AOKI Group and includes our approach to resolving social issues through business activities and achieving sustainable growth through environmental, social and governance (ESG) activities. We hope that our shareholders, investors and other stakeholders will use it to better understand the AOKI Group.

Scope: AOKI Holdings and its five consolidated subsidiaries
Period: FY3/2025 (April 1, 2024 to March 31, 2025)

Also includes some content from after April 1, 2025.



Who is the AOKI Group?

Enriching people's lives in a variety of occasions



Store Development Capabilities



Number of Group stores/locations

1,381 stores

Customer Base



Total of Group customer members

Approx. 45 million

Human Resources Capabilities



Number of Group employees (contract employees, part-time and casual employees)

3,098 (6,076)

Customer Service Capabilities



Number of certified stylists

Approx. **2,600**

*End Jun. 2025

Strengths and Features

BY THE NUMBERS:

AOKI Group Strengths and Key Features

(FY3/2025)

Merchandise Sales Capabilities



Total yearly suit sales

Approx. **790,000**

Product and Service Planning Capabilities



Total sales of popular KAIKATSU CLUB and COTE D'AZUR "Kin-no-Potato" series products

Approx. **560,000** meals

*Nov. 2023 to end May 2025

Store Operating Capabilities



Number of KAIKATSU CLUB stores/locations

NO.1 in the café complex industry

Service Quality and Production Capabilities



Number of weddings produced

Approx. 110,000

Fashion Business





We aim to have our business format evolve as "LIFE&WORK STYLE AOKI and ORIHICA" to meet the needs of the new era.

Characteristics of AOKI

Stores We are leveraging our brand power and know-how in developing chain stores to build a nationwide network including suburban stores and stores in city centers. We are operating our Size MAX specialty stores for larger sizes both as standalone stores and within some AOKI stores.

Merchandise We develop products in line with the trends of the times and based on customer feedback. We have created products that can be worn both at work and at play, such as "Pajama Suits®" created with the concept of "The look of a suit with the comfort of pajamas," as well as "MeWORK" brands products to support working women.

Customer service AOKI established the stylist system in 2004. At stores, certified AOKI Customer Stylists offer customers ideas for apparel that best match their preferences and lifestyles. Training gives stylists knowledge about fashion, styling, and communicating with customers.

Characteristics of ORIHICA

Different store types, depending on the location and customer base, are being opened with a focus on shopping centers. We are expanding in new areas that include underserved regions and in fashion buildings in city centers, aimed at increasing our market share.

Merchandise The concept is "Key to the new lifestyle," in other words, the key to lifestyles for the next generation. We position ourselves as a brand that provides simple and practical items in line with the times, freely "edited" beyond conventional categories. Guided by our British creative director, we deliver collections spanning business apparel, casual clothing, and women's fashions.

Customer service At ORIHICA stores, customers are assisted by Style Navigators who offer ideas about new ways to enjoy different fashions. These customer service experiences are shared company-wide with employees at each store, with this being connected to higher customer satisfaction.



Entertainment Business









We aim to improve the business in response to the times and help our customers achieve a life of relaxation and vitality.

Characteristics of KAIKATSU CLUB

Overview Inspired by the image of a hotel in Bali, one of Asia's leading resort islands, these are nationwide members-only café complexes where members can spend time as they wish. Their usage is expanding beyond just for relaxation during time off to also include teleworking and study.

As well as fully private rooms with locks—popular for meetings due to their high confidentiality—these also feature a range of seating types and content such as booths, karaoke, and darts to satisfy a range of needs. Content here is constantly being updated, from comic books through to videos and study materials.

Characteristics of Space Create JIYU KUKAN

Overview In 2022, the AOKI Group including RUNSYSTEM worked together to operate directly and through franchises nationwide the Space Create JIYU KUKAN café complex—a free space for play and relaxation. This is also achieving efficiencies in store operations by introducing systems for unmanned and remote customer services.

Characteristics of COTE D'AZUR

Overview This communication space offers a relaxing setting for music and conversation and is named after the luxury Côte d'Azur region in southern France, which is known worldwide for its breathtaking scenery and is called heaven on earth. This offers a variety of different rooms depending on the occasion, including the latest karaoke machine, family rooms, and live rooms, where you can enjoy authentic cuisine made with care.

Characteristics of FiT24

Overview RECOVERY & BODYMAKE GYM is a self-directed fitness gym open 24/7 with the concept of "Navigate to the New You." We support member's fitness goals with a comfortable training environment and comprehensive services available 24 hours a day, every day, helping members become the best versions of themselves.





Anniversaire and Bridal Business

ANNIVERSAIRE CAFÉ

We offer proposals for weddings and receptions to meet increasingly diversified wedding styles and needs and are developing our business based around "anniversaries."

Characteristics of Bridal Business

Wedding halls It is a European-inspired guesthouse-style wedding venue featuring a chapel that stages a moving ceremony and an elegant residence with a flower-filled garden for the reception. The originality of these events and the spectacular cuisine with hospitality make the day even more memorable for everyone, with a private space that feels like welcoming important guests into your own home. We have 10 wedding halls in Japan, including our venue in trendsetting ANNIVERSAIRE OMOTESANDO and ANNIVERSAIRE MINATO MIRAI YOKOHAMA, one of the largest wedding facilities in Japan.

A wedding producer is assigned to each ceremony, and there are specialists to assist with the menu, apparel, makeup, overall presentation, and other aspects to realize the happiest wedding. Whether your desire is for family focused, pageant-style, or casual weddings, your wishes for a uniquely personal wedding will be fulfilled at the venue you choose.

Characteristics of Core Store Brand Business (Banquets and Cafés)

Banquets With their prime locations and elegant wedding-venue ambiance, these spaces are the preferred choice for a range of business events such as meetings, celebrations, and exhibitions. Drawing on the hospitality and personalization skills refined in our wedding services, we offer memorable experiences and unique proposals to accommodate a wide range of needs spanning from prestigious conferences through casual dining.

Cafés Our ANNIVERSAIRE OMOTESANDO and ANNIVERSAIRE MINATO MIRAI YOKOHAMA each also feature ANNIVERSAIRE Café.

There are various special menus that make these places where customers can return anytime to celebrate special days and make new memories. Seasonal fairs are also held for special days like Valentine's Day and Christmas.





50

We are reforming our business portfolio in line with the changing times, ensuring ongoing growth.

(Billions of yen)
200

Fashion Business
Entertainment Business
Anniversaire and Bridal Business
Real Estate Leasing Business

0 1958 Fy8/1976 Fy8/1980 Established

retail model and rolling out a high-quality,

Chain stores were rolled out in earnest to expand the scale of the business.

A proprietary vertical merchandising system, which integrates everything from

Furthermore, AOKI Holdings focused on developing a private brand and actively

manufacturing to retail, was established by securing the production volume,

allowing AOKI Holdings to provide high-quality suits at reasonable prices.

1998~

Creating new businesses for various daily life scenes against a backdrop of lifestyle diversification

FY3/1990

AOKI Holdings began promoting business diversification, including entertainment and bridal, in the late 1990s when people's interests shifted from the tangible to the intangible.

Bursting of

the bubble economy

2008~

FY3/2000

Delivering innovations for solving new social issues such as addressing the digital society and promoting women's advancement

Global financial crisis

FY3/2010

AOKI Holdings transitioned to a pure holding company structure. As people's lives and environments changed, we pursued enhanced mobility and greater efficiency in order to provide valuable products and services.

2018

completed

2020~

Creating new value according to the new normal

Pajama Suits® is planned and designed

FY3/2025 Consolidated net sales¥192.6 billion

¥102.6 billion

¥76.0 billion

¥11.7 billion

¥6.8 billion

(Billions of yen)

100

50

FY3/2025

Fashion Business

Entertainment Business
Anniversaire and Bridal Business

Real Estate Leasing Business

We will create new value according to the new normal. This will include planning and improving products corresponding to changes in business styles, strengthening online customer service, proposing new wedding styles, and introducing various content and new services.

COVID-19

pandemic

FY3/2020

1958

1958~

Creating a manufacturing and

developed new suit functions and proposed new styles.

reasonably-priced original brand

Found

1965 Shinonoi-Ekimae store is opened



1971

Nagano-Ekimae store is opened

1979

Full-scale chain store development is started Nagano Minami Takada store is opened



1001

Partnership is established with haute couture designer in Milan, Italy Original brand is rolled out

1986

Yokohama Kohoku Main Store, one of the largest in the metropolitan area, is opened Head office is relocated to Yokohama

1991

Listed on the First Section of the Tokyo Stock Exchange

1996

Wool recycling system is developed



1998

Entertainment Business is launched

First COTE D'AZUR karaoke facility is opened



1998

Anniversaire and Bridal Business is launched

ANNIVERSAIRE OMOTESANDO



2002

Ladies' suits are rolled out at some stores (custom orders)

2003

First KAIKATSU CLUB café complex is opened



2003

Launched sales of the first product developed through joint industry-academia R&D

2003

First ORIHICA store is opened as a new line of fashion business



2008

AOKI Holdings transitions to a pure holding company structure

2009

Sales of washable suits (Premium Wash Suit) are launched



Group reaches 1,000 stores

YOKOHAMA is opened

Flagship ANNIVERSAIRE MINATO MIRAI

2019

First FiT24 24/7 fitness gym is opened

Construction of new head office is



2019

Real Estate Leasing Business is launched

2020

2020

New wedding style is proposed

2022

Transferred to Tokyo Stock Exchange Prime Market

2022

Capital and business alliance is entered into with RUNSYSTEM CO., LTD., which becomes AOKI Holdings subsidiary

2022

Indoor golf is fully launched

2023

Complete renovation of ANNIVERSAIRE OMOTESANDO

2024

Medium-Term Management Plan FY2024–2026 is formulated and announced

Continue sustainable growth through the creation and transformation of businesses that encompass consumers' entire life stage



Dwindling birthrate and aging population

Entrenchment of new lifestyles

Sudden climate change

Diversification of work styles

Increase in eco-awareness

Heightened health consciousness

DX throughout society

Strengths and Capital

Enriching people's lives

Human Capital

Customer Service Capabilities /Human Resources

Development of professional human resources who can fulfill the Group philosophy of enhancing customer atisfaction and contributing to society

Production Capital

Store Development and Operating Capabilities

Efficient management through utilization of development and operations data from around 1,400 Group stores

Intellectual Capital

Product and Service Planning Capabilities

Research and planning capabilities cultivated in each business and structure for creation of new products and services utilizing them

Social Capital

Customer Base

Broad customer base from cultivated brand loyalty and development of three businesses



Medium-Term Management Plan FY2024-2026

Demonstrating synergies and strengthening governance utilizing Group shared know-how and assets

Store and capital investments

¥30 billion

Fashion Business

Conversion/Redesign from the current business model

Entertainment Business

Evolution of store models and expansion of the customer base

Anniversaire and Bridal Business

Branching out into brand businesses in addition to physical store operations

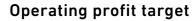
through the creation and transformation of businesses that encompass consumers'

Desired State

for 2033

Continue sustainable growth

entire life stage



¥18 billion

ROE target

10% or more 7.0%

EPS target

¥180 or more ¥120

Long-term policy

- 1. Establish new businesses in consideration of mergers and acquisitions, etc.
- 2. Achieve an overseas expansion of existing and new businesses
- 3. Achieve partnerships and collaborations in products and services

Business development/Innovation

Human resources

Environment

Local communities

Human rights

Governance

Create a healthier management structure

Promoting sustainability based on six key issues

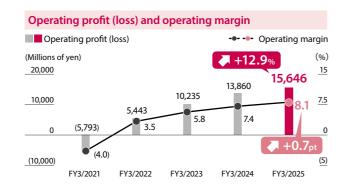
Provide new value through products and services

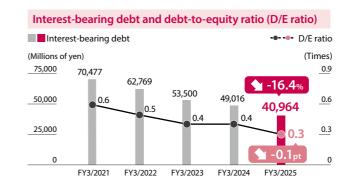
Ensure a comfortable and motivating work environment for all Be kind to the environment

Revitalize and develop each region Enable a responsible supply chain

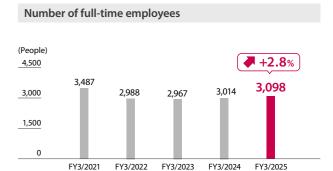
Financial

Net sales **+2.6**% (Millions of yen) 187,716 192,688 200,000 176,170 154 916 150,000 143,169 100,000 50,000 FY3/2021 FY3/2022 FY3/2023 FY3/2024 FY3/2025

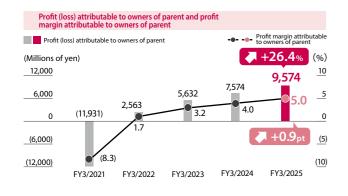


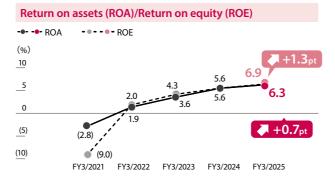


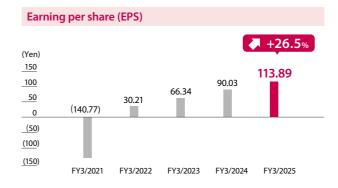


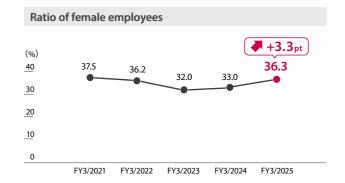


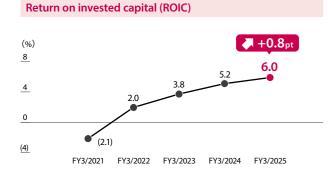




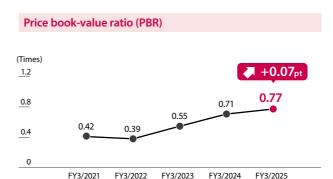


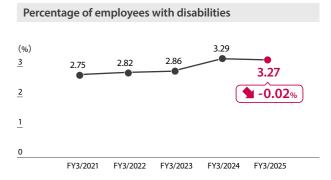


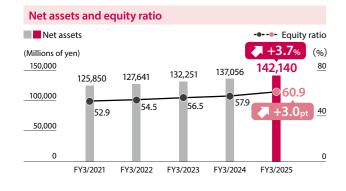


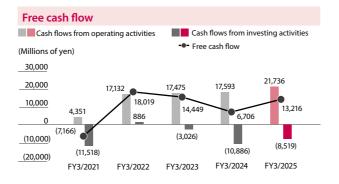


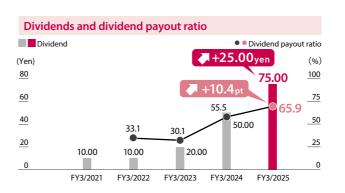














 $^{^{\}star}$ Due to net loss, the dividend payout ratio for the fiscal year ended March 31, 2021, is not listed.